Recent Development

DISPUTE RESOLUTION AFTER THE PANDEMIC: AN ARBITRATOR'S PERSPECTIVE

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ABSTRACT

COVID-19 has been a crisis unexpected in scale and nature. It has changed many assumptions that we have about life and work. It has also forced drastic behavioural changes. Dispute lawyers everywhere are not spared. To a large extent, technology and the internet avoided a complete collapse in the administration of justice. To what extent has the practice of dispute resolution changed during the pandemic, and what lies in store after the pandemic? This paper examines this question, particularly from the perspective of an arbitrator.

KEYWORDS: pandemic, COVID-19, tribunal's perspectives, dispute resolution, virtual hearing, video testimony, procedural order, virtual hearing protocol, legal framework, due process, technology

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